

Sent via email

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Our ref: Bl/pmh

Date: 6th June 2013

Dear Ted,

Facilitated "Team Talk" workshop at Engineers' House. 5th June 2013.

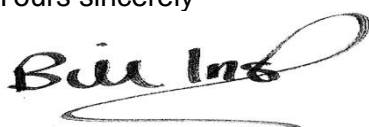
I wanted to formally write and thank you and Tim for facilitating such an excellent session yesterday.

Your team from Chiltern Oak Consulting, facilitated a stimulating and highly engaging session for the 14 members of my senior team. What was noticeable was how quickly everyone overcame their initial reticence and rose to the various challenges you posed them arising from the "Team Talk" game. You skilfully moved us from low challenge ice breakers into the tricky and swampy areas around mutual support, taking on responsibility, developing a sense of pride and ownership of our strategic aims. It wasn't all about process, and we rapidly started generating hard outputs in terms of high-level thinking and operationalisation of our ideas.

Certainly I would confidently recommend you, your organisation and the "Team Talk" approach to other NHS and public sector teams. I am confident that they would find the approach useful and enjoyable.

Thank you once again.

Yours sincerely



Professor Bill Irish
Director of GP Education,
Health Education South West

We are the Local Education and Training Board for the South West